

The Bill and Kay Paul Medical Imaging Centre



Annual Review 2024–2025

A Year of Impact. A Future of Care.

Mission, Vision, and Values

Mission

We work together with our generous supporters to generate and manage the funds needed to sustain Lennox and Addington County General Hospital facilities.

We want to see our hospital shine as a symbol of hope and healing, spreading its impact beyond its walls. Our mission is to provide excellent healthcare, ensuring every patient gets the best care and support possible.

Vision

To be a leader in healthcare philanthropy, engaging community support and inspiring a culture of giving for top-notch care in Lennox and Addington.

Values

Integrity

We believe in being honest, accountable and making ethical decisions. Our focus is always on putting the needs of our community first. Because our hospital receives limited government funding, we make responsible choices that benefit our community's well-being.

Leadership

With limited government funding, strong leadership is crucial to managing finances and wisely allocating resources. We take a strategic and visionary approach to ensure our hospital can provide the best possible care.

Partnership

Working together with others allows us to access grants, donations and more. This helps supplement government funding and enables us to invest in critical medical services in Lennox and Addington.

Accountability

Due to limited government funding, we are committed to being accountable in our financial management. We carefully budget and track expenses to ensure transparency and effective use of resources.



A word from the Outgoing Board Chair

I am pleased to share the highlights of another remarkable year on behalf of the Lennox and Addington County General Hospital Foundation Board of Directors. As outgoing Chair, it has been an honour to witness the incredible generosity of our donors and the impact their support has made on patient care.

2024–25 was a milestone year, marked by the completion of one of our largest campaigns to date, the \$3.5 million MRI Campaign. Thanks to the overwhelming support of

individuals, families, service clubs, businesses, and community organizations, our region now has access to its first-ever MRI machine. This achievement will greatly improve access to timely diagnostic care and reduce the need for travel outside the region.

We are especially grateful to the Hogeboom Family for their transformational \$500,000 gift toward the MRI waiting room, and to the Airhart Family for their \$100,000 contribution supporting the diagnostic clinic waiting area. In recognition of the community's collective generosity, the new space will be named the Bill and Kay Paul Medical Imaging Centre, in honour of two of our most dedicated supporters.

Through ongoing fundraising, donor investments, and events, the Foundation provided over \$3.1 million this year to support critical equipment, services, and projects. Our Annual Gala, Golf Tournament, 50/50 draws, raffles, and the new "Ride for DI" cycling event were all key in raising funds and awareness. Seasonal appeals, the Tribute Tree program, and enhanced digital outreach also contributed to our growing presence in the region.

Looking ahead, the Foundation's focus turns to supporting essential equipment and technology for the Hospital's Emergency Department and Surgical Unit to improve patient safety, efficiency, and care quality.

None of this would be possible without our dedicated Foundation team: Amanda Chalk, Amber Richardson, Katy Harvey, and Sophie Airhart. Thank you for your passion and hard work. I also extend sincere thanks to our volunteer Board of Directors, LACGH Board Chair Deb Lowry, the Hospital Board, President and CEO Mike Bell and his team, and Volunteer Services for their continued collaboration.

As we enter this next chapter, I am filled with optimism and gratitude. Together, we are making a lasting impact on healthcare in our community.

With appreciation,



Kelly Roantree
Outgoing Chair
Lennox and Addington County General Hospital Foundation





2024/25 Board of Directors

The Foundation's Board of Directors is a diverse group of people, each with unique expertise and perspectives. Together, they guide and support the organization to make a positive impact on the community's healthcare needs.

Thank you to the 2024/2025 Board of Directors:

Executive:

Kelly Roantree - Chair, Jeff Cuthill - Vice Chair, Megan Sands - Secretary,
Todd Steele - Treasurer, Dustin Boyer - Alternate

Directors:

Rob Jordan, Sally Elsayegh, Crystal Johnson, Chris Jackson, and Lori MacDonald

Ex-Officio Members:

Mike Bell- LACGH CEO & President, Deb Lowry - LACGH Board Chair, and
Denice Forbes - Volunteer Services to LACGH Vice-Chair

A Message from Amanda Chalk, Coordinator of Communications, Events, and Major Gifts



As we reflect on the 2025 fiscal year, I'm filled with immense pride and gratitude for what we've accomplished together at the LACGH Foundation. It has been a year of meaningful progress, collaborative momentum, and community connection, all driven by a passionate and dedicated team.

This year, I've had the pleasure of working alongside an incredible office team who continue to bring enthusiasm, care, and professionalism to everything they do. Amber Richardson, our Office Administrator, has been instrumental in implementing our new donor management system, laying the groundwork for stronger relationships with our supporters and greater operational efficiency. We also welcomed Sophie Airhart as our Events Assistant during the summer months. Her energy and creativity added great value to our initiatives during a very busy season.

Much of our focus this year has been on stewarding the final phase of the MRI Campaign, a project that truly reflects the generosity and vision of our community. We also took important steps in strengthening the Foundation's internal structure, including reviewing and updating key organizational policies and procedures to ensure sustainability and transparency in all we do.

Another vital part of our work has been fostering deeper collaboration with the hospital's leadership team. These conversations have helped us align our efforts with the most pressing needs of both the hospital and the community it serves as we continue to look ahead to new opportunities for impact.

To our donors, partners, and supporters, thank you. Your commitment inspires us daily, and we're excited for the future we're building together.

Amanda Chalk

Amanda Chalk

Coordinator of Communications, Events and Major Gifts
Lennox and Addington County General Hospital Foundation

LACGH CEO and Board Chair Update to the LACGH Foundation

We are proud to share a major milestone for Lennox and Addington County General Hospital: the adoption of our new 2025–2028 Strategic Plan, which renews our commitment to advancing healthcare for our community. The plan is the result of broad collaboration, through months of engagement with staff, physicians, volunteers, patients, municipal leaders, and our partners at the LACGH Foundation.

This process led to a revitalized mission, vision, values, and visual identity that echo our evolving role as a modern community health hub. Much of this inspiration comes from the Foundation's leadership in community engagement and branding.

Our Strategic Priorities.

The plan is built around three pillars:

- **Exceptional Care:** Reduce wait times in emergency and diagnostic services; expand acute and surgical offerings; drive annual quality improvement initiatives.
- **Trusted Relationships:** Advance equity through a systemic anti-racism approach; strengthen engagement with Indigenous Peoples and underserved populations.
- **Relentless Communication:** Launch a dynamic communications strategy that supports transparency, community outreach, recruitment, and digital engagement—especially as we expand into long-term and supportive housing models.

Our Guiding Values.

Our day-to-day work is anchored in three core values: Togetherness, Empowerment, and Adaptability. These align with Ontario's Quintuple Aim: enhancing patient experience, provider wellness, population health, cost efficiency, and equity.

Looking Ahead.

We're energized by the opportunities ahead. This strategic plan positions LACGH not just to meet today's healthcare challenges, but to lead the evolution of rural healthcare in Ontario. None of this would be possible without the enduring support of the LACGH Foundation, whose contributions, from MRI equipment to neonatal warmers, make our vision real.

Michael Bell	Deb Lowry
President & CEO	Board Chair
Lennox and Addington County General Hospital	



Volunteer Services Report to the LACGH Foundation

The past year has been a remarkable one for Volunteer Services, marked by dedication, teamwork, and impact across various areas of Lennox and Addington County General Hospital. Our volunteers have demonstrated exceptional commitment, contributing an impressive 6,000 hours of service in 2024, directly supporting patients, visitors, families and staff care around the hospital in both visible and behind-the-scenes ways.



One of the most significant accomplishments was the return of volunteer support to the Emergency Department, the first time since 2020. This milestone reflects our members' willingness to step into high-demand, high-impact areas of the hospital, bringing comfort and assistance to patients and staff alike.

Volunteers continued to make an important difference across other departments, including the newly opened Bill and Kay Paul Medical Imaging Centre, where their presence has helped guide and reassure patients during visits. In addition to volunteer roles which are seen in action throughout the hospital, others make a meaningful impact behind the scenes through their creative talents, baking, crafting, and knitting items sold in the Hospital Gift Shop and at various fundraising events. These contributions not only brighten the hospital environment but also provide essential support for fundraising efforts.

Volunteer Services also lent a hand at Foundation events such as Smile Cookies, McDonald's Day, and the Annual Golf Tournament, helping to raise important funds for hospital priorities.

This year, we proudly maintained our tradition of supporting the future of healthcare by awarding bursaries to three graduating high school students pursuing post-secondary studies in health-related fields. These bursaries reflect our ongoing investment in the next generation of caregivers and health professionals.

Our group also participated in shaping the hospital's public image. At our All-Members Meeting on March 18, volunteers provided valuable insights to Trevor Trewartha of Idea Design + Media Inc. to help develop content for the hospital's volunteer landing page. Further collaboration with Kelsy Flewitt in June ensured the volunteer perspective remains central to the hospital's outreach.

While some fundraising activities were scaled back due to member availability, we approved several small equipment purchases, such as IV poles, demonstrating our commitment to meeting immediate hospital needs.

As we reflect on this past year, the success and spirit of Volunteer Services are undeniable. It is the generosity of time, energy, and talent from each volunteer that has allowed us to make such a meaningful difference.

Thank you to all members for your passion, dedication, and unwavering support.

Submitted by: Denice Forbes, Vice Chair



A Milestone in Community Healthcare: Celebrating Our MRI Campaign Success

On March 11, 2024, we witnessed a milestone moment as the MRI magnet was placed at 310 Bridge Street West (the former LENADCO) in Napanee.

Thanks to the overwhelming generosity of our community, we not only reached our \$3.5 million fundraising goal in under a year but exceeded it. Your contribution has been instrumental in bringing advanced diagnostic imaging to Lennox and Addington County General Hospital. With your support, patients now receive timely, high-quality care closer to home.

The arrival of an MRI in our community has transformed access to care. Wait times have decreased dramatically, from over two years to just six to eight weeks. Since the first scan, more than 5,000 MRI exams have been completed for over 4,500 patients through the end of December 2024. These numbers reflect far more than statistics. They represent lives changed, diagnoses made sooner, and families spared the stress of traveling to larger centres for essential care.

One patient shared their experience:

"Having the MRI available right here in Napanee made a world of difference. I was able to get my scan quickly, without the stress of traveling into the city. The staff were so kind and made the process smooth and comfortable. It's incredible to have this level of care right in our community."

This achievement would not have been possible without the community's kindness, commitment, and belief in better healthcare for Lennox and Addington and the surrounding area. The continued support ensures we can meet the evolving needs of our hospital and our community.

On behalf of the LACGH Foundation, thank you for being such an important part of this remarkable journey. We look forward to sharing even more milestones with you in the years ahead as we continue working to enhance patient care close to home.

Kelly Roantree, Jeff Cuthill, Amanda Chalk,
Janet Pringle, Mike Airhart, Kenn Morrison
Capital Campaign Committee 2023-24

Honouring a Legacy of Care: Bill and Kay Paul

Transformational Giving That Will Shape Healthcare for Generations

In 2024, the Lennox and Addington County General Hospital Foundation received the largest individual donation in its history—a \$1.75 million legacy gift from the estate of Bill and Kay Paul. Their extraordinary generosity enabled the purchase of a new MRI machine and established the Bill and Kay Paul Digital Imaging Centre, transforming access to diagnostic imaging for more than 7,000 patients annually.



Bill, an engineer who once worked on the Avro Arrow fighter jet, and Kay, a lifelong community volunteer, believed deeply in giving back. Working with trusted advisor Julia Hayhoe, they created a fund through Aqueduct Foundation to support local causes, including a recommendation for an immediate grant to LACGH, where Bill received care before his passing at the age of 99.

Their gift arrived at a crucial moment, helping reduce years-long wait times and bringing advanced diagnostic technology to the region. The new imaging centre, designed to offer a calming and accessible experience, enhances patient care and supports the hospital's role as a regional healthcare hub.

"Bill and Kay's thoughtful giving has not only provided the hospital with the funding to assist with the purchase of this critical equipment, but it has also enhanced the quality of care our community can offer," said Kelly Roantree, Chair of the LACGH Foundation Board. "The new MRI facility will be named in their honour, ensuring their legacy continues to benefit our community for generations."

The Power of Legacy Giving

Bill and Kay Paul's story serves as a powerful reminder that legacy gifts have the potential to transform lives long after we are gone. Legacy giving—also known as planned giving or leaving a gift in your will—is one of the most meaningful ways individuals can ensure that the causes they care about today continue to thrive in the future.

Legacy gifts provide long-term stability and allow hospitals like LACGH to plan for bold, visionary projects that might not be possible through annual fundraising alone. These gifts can fund critical medical equipment, improve infrastructure, expand services, and elevate the standard of care for everyone in the community.

A legacy gift is not defined by its size but by its intent. It is a lasting declaration of your values and a way to pass forward the care, compassion, and support you've received during your lifetime. It is about making a difference that endures—one that shapes the future of healthcare for generations to come.

The Foundation is deeply honoured to recognize Bill and Kay Paul's extraordinary legacy and the many lives it will continue to touch.

With a community
like ours, we have
brought MRI imaging
closer to home



Lennox and Addington
County General Hospital
Foundation

KeepUsClose.ca

Financial Highlights: MRI Campaign Success



Total Donations and gifts received to the MRI Campaign between April 1, 2024 and March 31, 2025



It Takes A Community

The Lennox and Addington County General Hospital is more than just a building, it is a place where health, healing, and community come together. It stands as a lifeline for the well-being of our families, friends, and neighbours. When we invest in our hospital, we invest in the health and future of our entire community. With government funding unable to cover every need, donor support is essential to help purchase new equipment, expand services, and complete vital facility upgrades.

This past year truly demonstrated that it takes a community to make a difference. Local businesses, individuals, and organizations stepped forward in creative and generous ways to support healthcare close to home. Highlights include Smile Cookie Week at Tim Hortons, McDonald's Hospital Day, Domino's Pizza fundraising campaign, and Upper Canada Fuel & Burner's generous donation. Newburgh artist Wendy Cain contributed her original art collection to our fundraising efforts, while Stone Mills Community Events hosted their Big Breakfast fundraiser in support of the Foundation's MRI campaign. Additional community efforts included the Pro-Tech Poker Run and Opal Rose Farm's maple syrup sales, to name a few, raising funds to benefit patient care at LACGH.

These grassroots initiatives reflect the incredible generosity, spirit, and commitment of the people of Lennox and Addington. Together, we are making it possible to invest in the future of care, right here at home.

50/50 Raffle FOUNDATION



The LACGH Foundation 50/50 Raffle continues to be a fun and impactful way for supporters to make a difference in local healthcare while having the chance to win cash prizes. In the 2025 fiscal year, the raffle raised an incredible \$53,805, with \$26,902.50 awarded in prizes to nine lucky winners. One especially fortunate participant took home the grand prize four times in just twelve months, proving that lightning really can strike more than once!

Proceeds from the 50/50 raffle directly supported several priority areas at Lennox and Addington County General Hospital, including the MRI campaign, Emergency Department, General Equipment Fund, Cardiac Rehabilitation Program, and the Surgical Unit. These funds help ensure that our hospital remains equipped with the tools and technology needed to deliver exceptional patient care.

What makes this raffle even more special is its growing reach. Ticket buyers came from communities all across Ontario: Napanee, Kingston, Belleville, Wellington, Toronto, Brampton, Thunder Bay, Welland, Kitchener, and beyond, demonstrating widespread support for quality healthcare close to home.

Thank you to everyone who participated and helped make this 2025 fiscal year 50/50 raffle such a success!

www.lacghfoundation5050.com

Ride for MRI – A Community in Motion for Local Healthcare



On Sunday, May 26, 2024, the Lennox and Addington County General Hospital Foundation hosted its inaugural Ride for MRI, welcoming more than 170 cyclists who enjoyed a scenic 30-kilometre route through Greater Napanee and Stone Mills Township under sunny spring skies.

Thanks to the generosity of corporate sponsors, individual donors, and the enthusiastic participation of riders, the event raised an outstanding \$40,131.60 in support of diagnostic imaging services at LACGH. Beyond the funds raised, the Ride for MRI brought together community members, hospital supporters, and local businesses, creating awareness around the importance of accessible healthcare close to home.

The event also inspired new connections and partnerships, showcasing the region's strong spirit of volunteerism and philanthropy. Families, friends, and co-workers rode together in support of a shared cause, demonstrating that when a community comes together, meaningful progress can be made for local healthcare services.

The Ride for MRI committee sincerely thanks all who contributed to the success of this memorable event. The Ride for MRI not only raised critical funds, but it also energized the community and reinforced the collective commitment to keeping high-quality healthcare close to home.





27 Years of Impact on the Green

Since 1996, the Lennox and Addington County General Hospital Foundation Golf Tournament has brought our community together in support of local health care. Proceeds from this long-standing event have helped purchase critical care equipment and fund important capital improvements for LACGH.

July 31, 2024, the rain came and went, but the energy and generosity never wavered. Thanks to our incredible players, sponsors, volunteers, and the Napanee Golf & Country Club, the tournament raised an outstanding \$71,451.59 in support of our MRI campaign.

We are so grateful for the continued commitment from our community. Year after year, your support helps strengthen healthcare close to home.





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Lennox and Addington
County General Hospital
Foundation

Gala

8th Annual LACGH Foundation Gala

On Saturday, October 19, 2024, we welcomed guests to the 8th Annual LACGH Foundation Gala, an evening filled with celebration, community spirit, and shared purpose. Thanks to the remarkable generosity of our sponsors, supporters, and guests, we raised an incredible \$78,610 in support of the Lennox and Addington County General Hospital Foundation.

This year's Gala was especially meaningful as we celebrated the successful completion of our \$3.5 million MRI campaign and marked 30 years of keeping healthcare close to home. Guests enjoyed elegant décor by The Catering Company and Elevate Balloon Artistry, a delicious meal by The Catering Company, and unforgettable entertainment by Michael the Magician and Hannah Barstow. Stunning moments from the evening were captured by Jillian Lorraine Photography. Guests also enjoyed a beautifully crafted signature cocktail, courtesy of Bowtied With Love.

The evening featured engaging activations including the Wine Wall, a lively silent auction, and our Golden Ticket Raffle with the grand prize of a trip for two to New York City.

We are truly grateful to everyone who made this milestone event such a success. Your continued support ensures access to exceptional, local healthcare for generations to come.



GIVING TUESDAY

December 3, 2024

On Giving Tuesday, our community came together in an incredible show of support. With their help, we raised \$82,405.96 in a single day. A matching gift of \$15,000 brought our total to \$97,405.96 in support of lifesaving equipment for the Emergency Department.

Thanks to this generous response, we were able to purchase critical tools, including a new cardiac defibrillator and a neonatal warmer, ensuring our care teams have the equipment they need when every second counts.

We are sincerely grateful for your continued commitment to local healthcare. This achievement reflects the strength and compassion of our community.





Overcoming Challenges: Navigating the Postal Strike

Our 2024 Annual Appeal launched during a crucial time of year for fundraising, when many supporters traditionally respond by mail with their generous gifts. However, an unexpected national postal strike created a significant obstacle, disrupting the delivery of appeal letters, donation forms, and tax receipts during this important campaign.

Recognizing the potential impact, the Foundation team quickly adapted by shifting focus to digital and personal outreach. We enhanced our email communications, increased social media messaging, and provided clear instructions on how to make gifts online, by phone, or in person at the Foundation office. To make in-person giving easier, we also extended our office hours during the busy holiday season.

Thanks to the remarkable flexibility and dedication of our donors and the creativity of our team, we were able to overcome this challenge. Our community responded with patience and understanding, ensuring that the success of the Annual Appeal and its impact on patient care remained strong despite the disruption.

This experience highlighted the resilience of our supporters and the importance of maintaining multiple ways to engage and give, a valuable lesson that will guide our efforts in the future.



350 Ornaments

★ hung in 2024



454 Contributions

totaling \$156,576.30





Honour A Caregiver

In February 2025, the LACGH Foundation launched its first month-long Grateful Patient Campaign, encouraging patients, families, and community members to recognize caregivers who made a meaningful impact during their care experience. The campaign invited supporters to honour doctors, nurses, technicians, and hospital staff through a donation made in their name. Each honoured caregiver's name was proudly displayed on a heart in the Foundation office window as a visible tribute to their dedication and compassion.

The campaign ran from late January through the end of February, supported by a series of social media posts and on-site promotional materials, including brochures placed throughout the hospital and included in patient discharge packages. Staff across departments were encouraged to help raise awareness by offering brochures to patients and referring them to the Foundation for more information or additional materials.

The response from the community was overwhelmingly positive. Patients and families shared heartfelt messages of gratitude, highlighting the exceptional care received at LACGH. One family shared:

"Dr. Yang's approach to care goes far beyond the call of duty. His unwavering compassion and dedication were evident not only in his treatment of our dad but also in the way he supported our entire family during this challenging time. He consistently went above and beyond, researching every possible option, keeping us thoroughly informed, and providing outstanding holistic care."

The campaign not only raised valuable funds to support hospital programs but also uplifted and inspired staff by reminding them of the lasting impact they have on patients and families every day.

This inaugural February Grateful Patient Campaign successfully strengthened the connection between patient experience and philanthropy and laid a strong foundation for future initiatives celebrating exceptional care at LACGH.

Your Impact

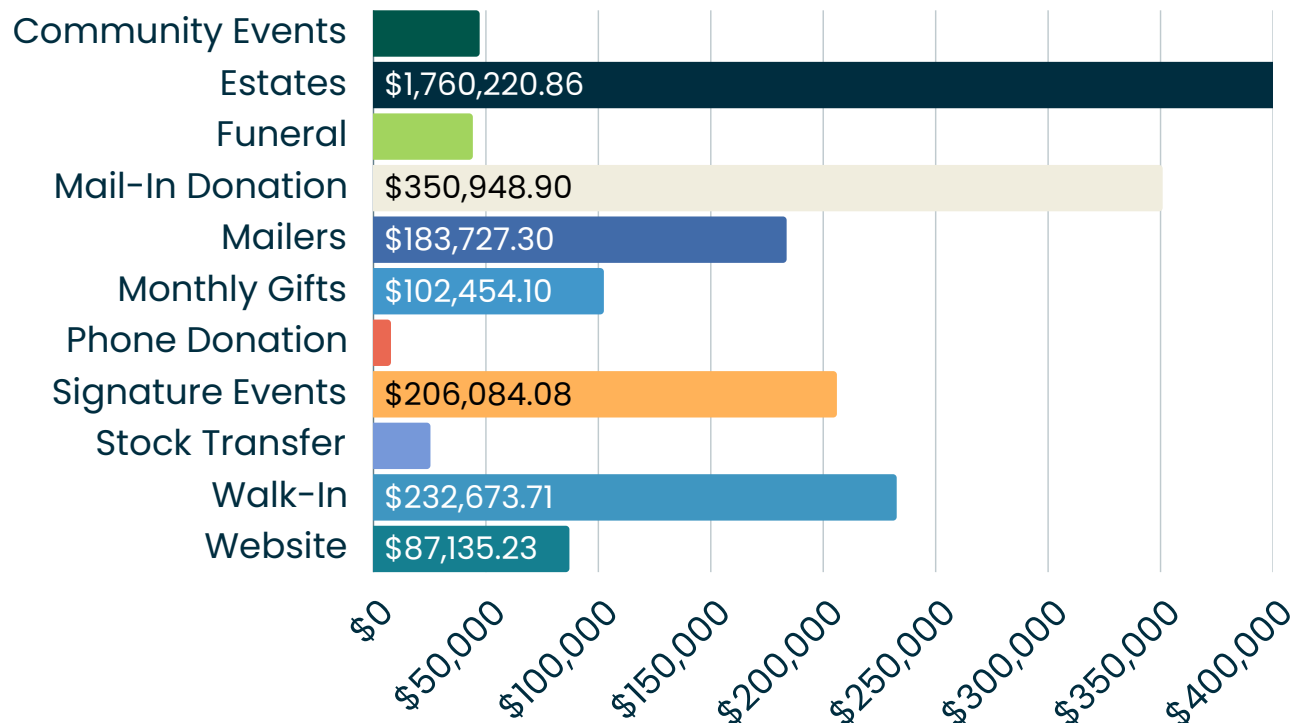
This past year, the generosity of our donors has once again made a meaningful difference in the health and well-being of our community. The charts below highlight the diverse ways our supporters have contributed and how these funds have been allocated to enhance patient care at Lennox and Addington County General Hospital.

Campaign Contributions

Thanks to the incredible commitment from individuals, families, businesses, and community groups, over \$3 million was raised in the 2025 fiscal year. Contributions came through a variety of sources, including:

- Estates, which accounted for the largest portion of giving at over \$1.7 million, ensured a lasting legacy of care.
- Mail-in and Walk-in donations continue to be reliable sources of community support.
- Signature and Community Events, bringing people together for fun, purpose, and philanthropy.
- Monthly Gifts, Phone Donations, and Online Giving, providing convenient ways for supporters to make an impact year-round.

Every gift, no matter the size or method, helps make advanced equipment, improved facilities, and essential services possible.

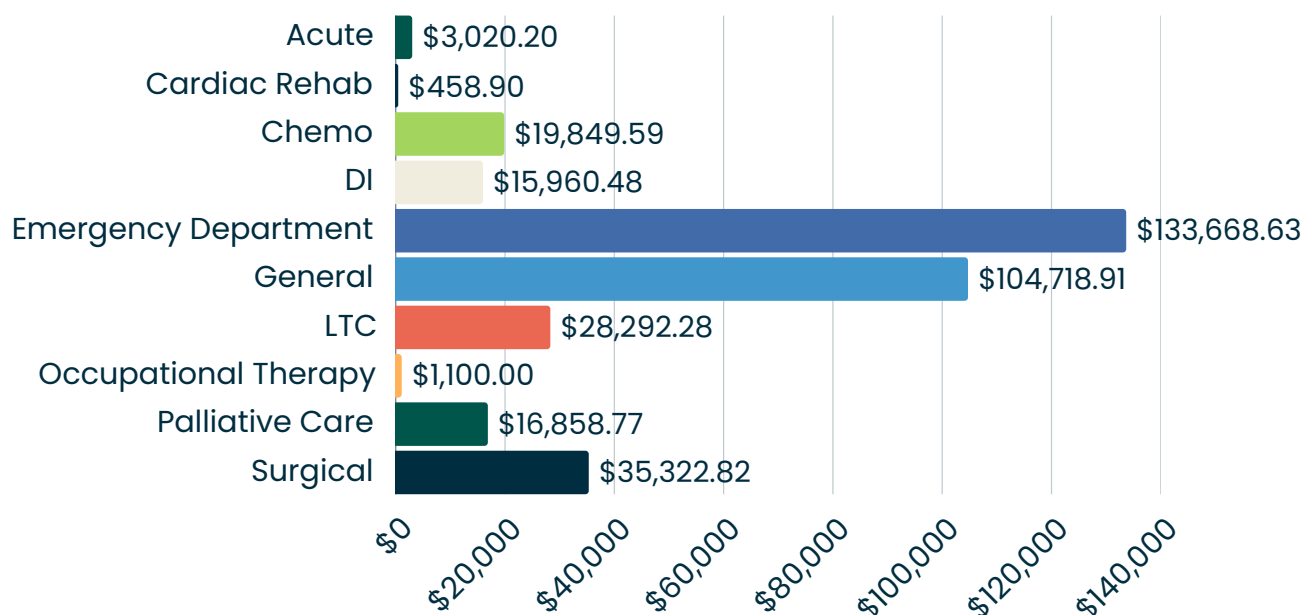


How Your Donations Are Making a Difference

In the 2025 fiscal year, the funds raised were directed toward key areas that touch every corner of care at LACGH:

- Emergency Department and General Funds received the highest support, allowing for the purchase of new equipment such as a neonatal warmer, vein visualization and cardiac defibrillator.
- Targeted funds supported programs in Palliative Care, Chemotherapy, Diagnostic Imaging, and Occupational Therapy, meeting a range of specialized patient needs.

Each dollar raised reflects a commitment to the future of healthcare in our region, a future made possible by our donors' care and belief in our mission.



Why Your Support Matters

Behind every number is a patient, a family, a caregiver whose experience at LACGH was improved because of donor generosity. Your ongoing support allows us to continue responding to the hospital's most urgent needs, ensuring that high-quality care is available, close to home.

What's Next?

Strengthening Emergency Care at LACGH

As we look ahead, the LACGH Foundation is committed to raising \$450,000 to equip our Emergency Department with urgently needed technology to improve patient care and outcomes.

This campaign will fund essential equipment, including:

- Telemetry Monitors, allowing staff to continuously monitor patients' heart activity throughout the department
- Cardiac Monitors, to assess patients experiencing chest pain, stroke, or heart distress
- Vital Signs Machines, for quick and accurate measurement of temperature, pulse, oxygen, and blood pressure during triage and treatment

These tools are critical to providing timely, high-quality care for every patient who walks, or is rushed, through our Emergency Department doors.

How the Community Can Help:

- Make a Donation: Every gift, large or small, brings us closer to our \$450,000 goal.
- Host a Fundraiser: Community events, third-party fundraisers, and business partnerships all make a difference.
- Leave a Legacy: Planned gifts help secure the future of emergency care for generations to come.

Why Your Support Matters:

The government does not fund hospital equipment like telemetry and cardiac monitors. Without donor support, our Emergency Department cannot replace aging equipment or invest in new technology that keeps pace with modern patient care needs.

Your generosity ensures that emergency care remains accessible, reliable, and life-saving right here in Lennox and Addington County.



The Benefits of Backing Our Hospital: A Closer Look



We're all impacted

Whether it's now or in the future, everyone in our community will be impacted by our hospital in some way or another. That means patients, families, care providers and more.



Each corner of the hospital is touched

Support and contributions mean updated equipment and technology, facility upgrades and streamlined patient care and support.



Healthcare when you need it

Faster, stress-free access to care compared to other communities.



Our economy benefits

Supporting our hospital sustains local jobs, impacting the future of our friends, family, and neighbours.



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