



LENNOX & ADDINGTON COUNTY
GENERAL HOSPITAL FOUNDATION



ANNUAL REPORT

September 2023 // PREPARED BY AMANDA CHALK, PROGRAM COORDINATOR



KEEPING HEALTH CARE CLOSE TO HOME

Keeping health care close to home means bringing better care to you and your loved ones in Lennox & Addington County and the surrounding area.

The Lennox & Addington County General Hospital Foundation is an independent, charitable organization governed by a dedicated board of volunteers and has been raising funds since 1995 through community support, corporations and individuals who share the belief that public participation makes a healthier and stronger community.

WHY GIVE TO THE FOUNDATION?

The government funds basic operating costs but does not fund the many things that can make a difference for our patients. This includes much of the life saving equipment and services offered by our hospital.

By donating to the Foundation, you are helping to ensure that health care stays close to home for you, your loved ones and your community.

Charitable Tax Number 89059 7842 RR0001



MISSION

To generate and administer the funds to sustain Lennox & Addington County General Hospital facilities, through partnerships with our many generous constituents.



VISION

To be a leader in healthcare philanthropy that engages outstanding community support and inspires a culture of giving for the provision of high quality care.



VALUES

Integrity
Leadership
Partnership
Accountability

FROM THE BOARD OF DIRECTORS, CHAIR – Kelly Roantree

It has been my honour and pleasure to serve as the LACGH Foundation Board Chair this year. As I look back at what has been an incredible year at the LACGH Foundation, I continue to be amazed by the generosity of our community to ensure that our health care remains close to home.

Through our many fundraising efforts and generous donations, the Foundation was able to support the hospital with over \$200,000 in funding for much-needed equipment and services. Improvements to our social media platforms and an increase in community outreach have boosted our presence in the greater community. Our Annual Winter Appeal Campaign and Tribute Tree, our Annual Golf Tournament, The Gala, Handbags for Health Care, and our monthly 50/50 draws and raffles helped to raise over \$240,000.

Looking forward, we are more excited than ever to make positive changes in our community. As the hospital continues to grow, the Foundation's fundraising efforts will focus primarily on two large Capital Campaign Projects. The hospital recently received final approval from the Ministry of Health and Long-Term Care to build a 128-bed Long-term Care (LTC) facility on the campus of the hospital. This project will modernize long-term care locally and reduce wait lists for care in our community. As well, The Ministry of Health announced in January its commitment to support the Hospital with the operation of a new MRI (Magnetic Resonance Imaging). Gifts from generous donors and the Foundation's fundraising efforts will support the purchase and installation of the MRI.

The Foundation is made up of a dedicated team of enthusiastic volunteers and staff who are passionately dedicated to improving healthcare in our community. I wish to thank our Foundation staff Amanda Chalk, Kelly Schermerhorn and Katy Harvey for the wonderful work they do managing the day-to-day operations of the Foundation and the volunteer members of our board for their ongoing commitment and service to the Foundation and the Hospital.

Finally, I would like to take this opportunity to thank Board Chair, Deb Lowry and members of the Hospital Board, CEO Wayne Coveyduck and his staff and Volunteer Services for their continued support of the Foundation. Together we make a difference.

Sincerely,

K. Roantree





Lennox & Addington County General Hospital Foundation

BOARD OF DIRECTORS



Top: Kelly Roantree (Chair), Adrienne Harris-Hale (Vice Chair), Jeff Cuthill (Treasurer)

Second Row: Megan Sands (Secretary), Jillian Chadwick, Dustin Boyer

Third Row: Mike Campbell, Chantalle Campbell, Tracey Craig

Bottom Row Ex-Officio Members: Wayne Coveyduck (Ceo/President, LACGH),

Deb Lowry (Chair, LACGH), Marg Isbester (Volunteer Services, LACGH)

HUMAN RESOURCES, KELLY ROANTREE

The Human Resources Committee, this year, included Jeff Cuthill, Janet Pringle, Tracey Craig and Kelly Roantree. Over the past year, the committee met to review staff compensation and to monitor staff performance in consultation with the Foundation Board. The committee also reviewed and revised employment and hiring documents, and Board policies.

The Foundation experienced significant change this year in terms of staff support. Former director, Kelly Schermerhorn joined the office staff as Program Assistant on a part-time, nine-month contract, providing support to the Program Coordinator.

The COVID-19 Pandemic continued to present challenges to the Foundation Board and staff this year. In these unprecedented times, members of the committee continued to recognize the importance of supporting employee well-being, including considerations for maintaining a safe and healthy workplace.

GOVERNANCE COMMITTEE, ADRIENNE HARRIS-HALE

The Governance committee has replaced the Policy/ By-Law Committee and at the present time, Kelly Roantree, Chair and I are the members with assistance provided by Amanda Chalk, Project Coordinator and Kelly Schermerhorn, Project Assistant (former).

The Ontario Not-for-Profit Corporations Act, 2010 (ONCA) provides Ontario not-for-profit corporations, with a modern legal framework to meet the needs of the current sector. ONCA became effective on October 19, 2021 and in general, applies to all corporations in the not-for-profit sector including the Lennox and Addington County General Hospital Foundation (LACGHF). ONCA determines how not-for-profit corporations are created, governed and dissolved.

This past year, the LACGHF Governance committee has been working in cooperation with the Lennox and Addington County General Hospital (LACGH) and LACGH Volunteer Services, under the guidance of Borden Ladner Gervais (BLG) law firm, to complete the tasks required prior to the October 19, 2024 deadline. Compliance is mandatory. The process has included review of corporation documents, updating policies and by-laws. Previously, the Foundation Board amended our Articles of Incorporation to comply with ONCA.

Governance under ONCA will include changes to the composition and size of the Foundation's Board, how voting takes place, obtaining consent from Directors to serve, disclosure of conflicts, duties and education, to name a few. Approval of all changes is planned to take place at the Annual Meeting on September 22, 2023.

Thank you to everyone that has provided assistance in this endeavor, it has been appreciated.

FINANCE & AUDIT TREASURER – JEFF CUTHILL

It is the responsibility of the Finance Committee to oversee and manage the financial affairs of the Foundation. We continue to enjoy amazing support from our community. As trustees of public funds, we are very aware of our fiduciary duties and our responsibility to our community.

The Finance Committee meets monthly to review our financial reports, approve purchases for the hospital, manage our investments and ensure compliance with relevant accounting and taxation practices. All pertinent information is reported to the full Foundation board every two months.

The fiscal year ending March 31, 2023 has been deemed successful for the foundation. Due to the hard work and dedication of all staff, and Foundation Board members it was all hands-on deck, that ensured this successful outcome. We were extremely fortunate to welcome aboard the services of Katy Harvey-Van Alstine of Katlyn Alyssa Inc. who has done a remarkable job of taking on the foundation's financial operations, and ultimately keeping us on track with completing our 2022 financial audit, as scheduled.

Throughout the year, it has been great to welcome back our larger events, that were able to be held in a post pandemic environment, such as the Golf tournament and Gala. These amazing events were very well supported by our donors, which lead to their yet again record breaking success! The foundation was also very fortunate this year to welcome aboard former director Kelly Schermerhorn as Program Assistant on a part-time nine month contract. Kelly has been a great asset to the foundation and assisting Program Coordinator Amanda Chalk with the successful management of the office and foundation events.

During the past year, the Foundation has dispersed \$195,755.19 to the hospital to support areas such as the new Long Term Care Facility, Chemo Suit, and Covid-19 equipment supplies. Specific information regarding these disbursements can be found in the Financials – Year in Review portion of the report.

As in past years, an independent audit has been conducted by MNP Accounting for the fiscal year ended March 31, 2023, and the results will be presented to the Foundation board at the Annual General Meeting.



Dispersed for
Healthcare Staff Training

\$5,895



Direct Mail

\$142,971
Gross Revenue

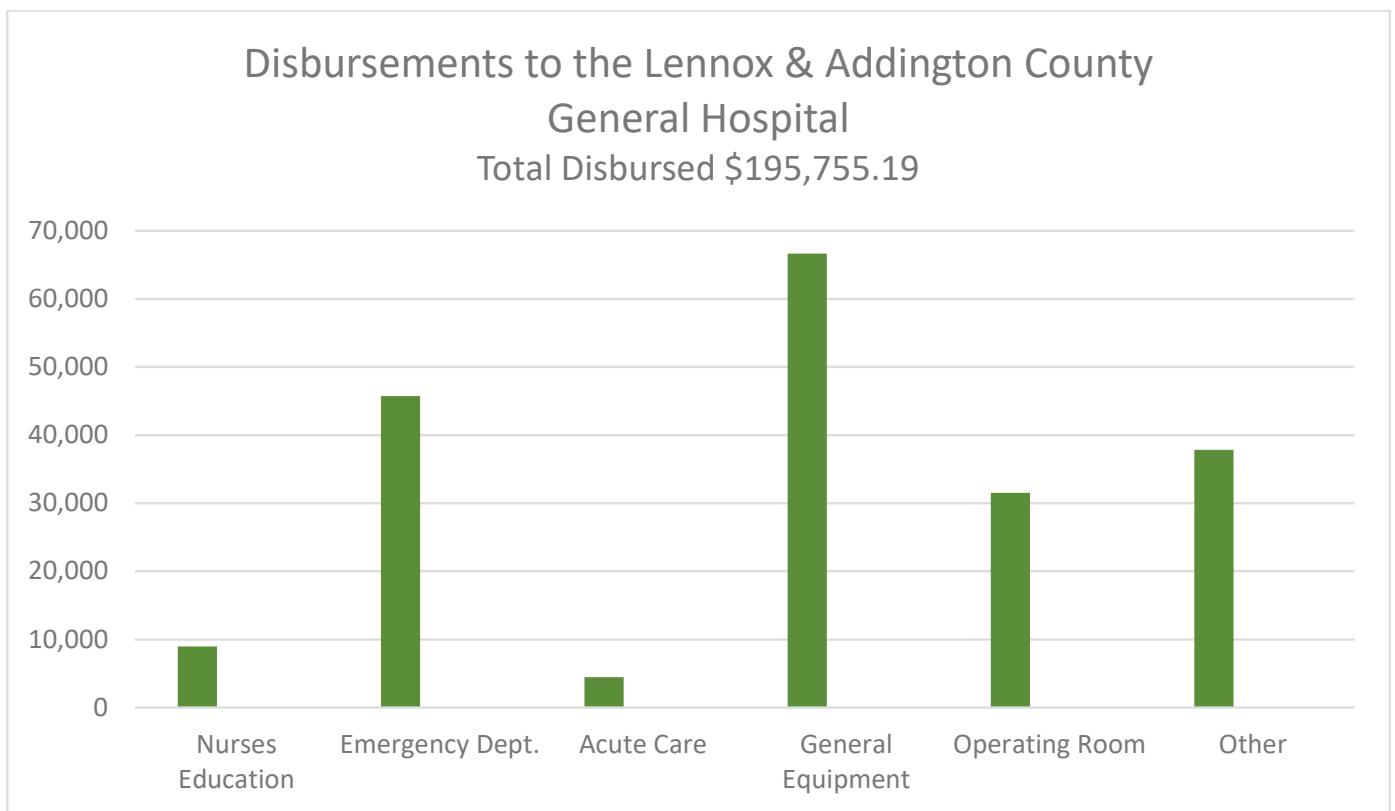


In Memoriam

\$118,660
Gross Revenue

The information presented below is for the year ended March 31, 2023 and are pre-audit numbers. Draft financial statements for 2022-23, which were audited by MNP LLP will be approved by the Lennox & Addington County General Hospital Foundation Board at the September 20, 2023 Annual General Meeting.

Full audited Financial Statements available upon request.



Emergency Room Visits

27,049



CT Exams

12,493



Lab Tests

207,946

HANDBAGS FOR HEALTHCARE



June 3rd to 12th, 2022 • <https://trellis.org/handbags-for-healthcare-lacgh>

As we eased out of the pandemic, in-person events were still not on our radar. In March of 2022, our first virtual fundraiser was launched. Handbags for Healthcare, an on line silent auction in support of health care close to home.

The auction, which ran June 3rd to 12th, using the on line platform Trellis, was made up of new and gently used handbags generously donated by members of the community, businesses and donations from LACGH Foundation Board of Directors.

Over 40 successful bidders along with three sponsor helped to raise \$6,725 for our hospital.



Thank you to Greater Napanee
Tim Horton's for their donation of \$29,408.00
from the 2022 Smile Cookie Campaign!

That is 29,408 smiles in our community and beyond!

25TH ANNUAL BENEFIT GOLF TOURNAMENT

In the spring of 1997, a group of local golfers, business owners and directors of the Lennox & Addington County General Hospital Foundation gathered to plan what was the first benefit golf tournament in support of the Lennox and Addington County General Hospital.

For 25 years, the tournament has called the historic Napanee Golf and County Club home, raising over \$700,000 for critical care equipment for our hospital.

A milestone event in 2022, the tournament was celebrated at the Napanee Golf & County Club with over 150 individuals in attendance, including 128 players who took to the greens.

Through player registration, sponsorship, on-course activities and raffles, a record setting \$56,297 (gross revenue) was raised to purchase a gastroscope for the operating room of the hospital.

Thank you to mid-day entertainer Todd Keirstead, who showed off his long-drive skills, trick shots and educated players on how to improve their swing.



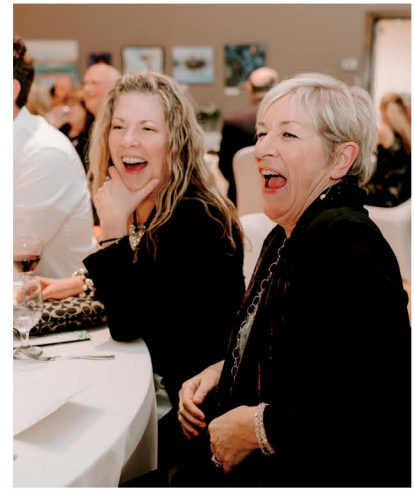
The fall of 2022 saw the start of our first on-line 50/50 raffle. In the first six months of the raffle year, \$26,845 was raised with 50% going to six lucky winners. \$1,000 in early bird prizes were also awarded.

Proceeds from the 50/50 raffle will go towards the general equipment fund for the hospital.

Lennox & Addington County
General Hospital Foundation

Gala

February 16, 2023



The 7th annual Foundation Gala was a welcoming site as the pandemic measures lifted. Held at the Westdale Auditorium on Thursday February 16, 2023, 128 guests were entertained during a magical evening with sleight of hand magic by Morgan Pierce and feature entertainers the Senitmentalist, a mind reading duo from Toronto.

A delicious meal was provided by the Catering Company, accompanied by bar service provided by Bowtied With Love.

Through sponsorship and ticket sales, \$59,573 was raised to support the purchase of critical care equipment of our hospital.





*Thank you for
your support*

OVER \$150,000 IN COMMUNITY GIFTS



VOLUNTEER SERVICES, PRESIDENT, SUSAN JACK

We have had a very busy year. Now that we appear to really be emerging from COVID 19, VS has been focused on working hard to bring back more volunteers to the hospital.

Volunteers have shown their commitment to the hospital during the past year in many ways.

- The Coffee/Gift Shop is open from 9:30 a.m. - 1:30 p.m. 5 days a week and are working towards opening for longer hours as the customers increase.
- The Courtesy Desk and the H.E.L.P.P. Ticket Desk have been open for at least a year, and the H.E.L.P.P. tickets have proven again to be a successful tool for fundraising.
- We have some volunteers in x-ray and ultrasound areas. We also have volunteers spending time with some of the patients as "Friendly Visitors."
- A "Wellness Cart" is brought around once a month for the hardworking staff. This has proven to be a success.

Volunteers have also worked hard around the holidays:

- Beautiful Christmas gift bags were created and distributed for Long-Term Care residents.
- The Christmas Bazaar was held in November 2022, after a two year absence, raising \$3,000
- Easter Cards were given to the LTC Residents.

During the past year VS participated in events outside of the hospital. Promoting volunteers and for the first time in a few years, we sold H.E.L.L.P tickets;

- May: a table with the Foundation at the Home & Leisure Show held at the Strathcona Centre. This was a two-day event, and we were pleased to have many volunteers offering their time.
- February: Senior's Active Living Fair held at the Westdale Complex.
- March: we joined the VON the at the Aging Well Together event held at the Westdale Complex.

At our final meeting for VS, we recognize the years of service that individuals have volunteered with us by handing out Years of Service Pins. At the same time, we also recognize those volunteers who have performed an outstanding service.

We have continued our annual commitment to present three graduating students in the region with a bursary of \$600. These bursaries are given to students who plan to pursue a career in health care, and it is intended to be used toward their post-secondary education.

There will be some changes in our Executive Committee for the coming year. This year, I will be stepping down as President of Volunteer Services. Alice Carlson, Mary Mayo and Beryl Jacka will also be stepping down from their respective roles.

I want to offer my personal thanks and gratitude to these three wonderful ladies for all their hard work they have done before, during and after COVID. We will miss Alice, Mary, and Beryl, but I am sure we will still see them helping when necessary.

Three new Members of the Executive joining us next year: Marg Isbester – President, Denice Forbes – Secretary and Les Humphries will join Susan Rundle as Co-Treasurer.

Special thank you goes to Tracy Ringrose, Chief Human Resources Officer for the Lennox and Addington County General Hospital, for being my constant hospital contact over the past three years. She has always been there to assist VS no matter what my request.

Our thanks go to Wayne Coveyduck, our President and CEO for the past 14 years. Wayne has always given his full support to Volunteer Services and is always quick to recognize and show his appreciation. His guidance and vision have left an indelible mark on our hospital. We wish Wayne the absolute best of luck in the future. Wayne, you will be missed by all the Volunteers.

We are forever grateful for the support of The Board of Directors, the Foundation, and the Staff at LACGH.

Finally, as my term of President ends, my personal thanks go to all the volunteers who came back after nearly three years due to COVID, and for the support volunteers have shown me and our Executive during these past three years. Volunteers have always been an inspiring presence in the hospital, and it is so nice to see these red vests again.

Thank you,

Susan Jack
President, Volunteer Services to LACGH



CALLING ALL
VOLUNTEERS!

Let's do it

Yes, I'm in

Volunteer Services

Volunteers make the personal commitment to provide their time and talents in various ways. You will see the “red vests” and “green vests” offering support throughout the Hospital.

Interested? If you have any questions or would like more information on volunteering at LACGH, please contact Membership Coordinator Susan Jack at 613-354-3301 ext. 297



GRATEFUL PATIENTS



"I have always been given exceptional care with attention to professionalism, care and kindness".



GRATEFUL PATIENT



"I am so impressed with the people who took care of me".



GRATEFUL PATIENT



"I appreciated my care when I was a patient in 2021.



GRATEFUL PATIENT



"Thank you for your kindness, help and patience as well as for taking great care of me while I was at the hospital for my surgery".



GRATEFUL PATIENT



"I am so proud of all you Doctors and Nurses. You do so much for us. Keep up the good work!"



GRATEFUL PATIENT



"Thank you for making my visit to the hospital reassuring and comforting"



GRATEFUL PATIENT



"Thank you to the entire Lennox & Addington staff for their kind and pleasant treatment and care".



GRATEFUL PATIENT



"I was very lucky to have such great and kind people around me. I felt like a celebrity or VIP".



GRATEFUL PATIENT



"A special Thank You to the team of nurses who were professional and compassionate to all the patients in the chemotherapy clinic".



GRATEFUL PATIENT

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Keeping health care
close to home
is the gift that
keeps on giving

thank you!





Keeping health care close to home...a gift that lasts the whole year through.

Lennox & Addington County General Hospital Foundation
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